Service Request No

|  |  |  |  |
| --- | --- | --- | --- |
| \*REQUESTOR INFORMATION *(mandatory filled by requestor)* | | | |
| Date | : 22 Juni 2023 | | |
| Requestor Name | : Muhammad Dicky Oktariano | | |
| Title | : Staff | Phone | : 08995283475 |
| Department | : Project Controller | Email | : [dicky.oktariano@yokke.co.id](mailto:dicky.oktariano@yokke.co.id) |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| \*CHANGE INFORMATION *(mandatoryy:iIed by requestor)* | | | | | | | | | | |
| Type of Change | Adhoc tccei | | | | | BAU | | | | |
| 0 | Data | | 0 | Infra | E§ | Data | |  | Infra |
| Description of change requested | | | : Create User untuk akses (upload & download) file Himbara ke SFTP Folder  IP SFTP: 192.168. 37.130  Dari Vpn [Dicky.oktariano@lokal](mailto:Dicky.oktariano@lokal) dan Ip 172.19.44.84 | | | | | | | |
| Change needed by *(date)* | | | *: Hea* | | | | | | | |
| Reason for the change  and impact | | | : Upload dan Download File Himbara ke SFTP Folder | | | | | | | |
| Requestor | | | | | | | | Acknowledge | | |
| Requester Sign Off | | | | Group Head | | | | Director/ SEVP | | |
| Name: Muhammad Dicky Oktariano | | | | Name: Angga Fitra Wardhana | | | | Name: | | |
| Date: 22/06/2023 | | | | Date: 22/06/2023 | | | | Date: | | |
|  | | | | Reviewer | | | |  | | |
| Risk Management Head | | | | Director/SEVP Risk Management | | | | Director/SEVP IT | | |
| (Data Adhoc Only)  Name: | | | | (Data Adhoc Only)  Name: | | | | (Data Adhoc Only)  Name: | | |
| Date: | | | | Date: | | | | Date: | | |